

Project Updates

For WPLC Steering Committee, November 2018

OverDrive

Libby Support Stats

Libby support statistics for August and September were sent to the Committee via email along with the November meeting agenda. Because patron information cannot be stripped from the logs, they will need to be sent via email and not posted on the WPLC website. The average response time reduced from 20 to 12 hours.

Libby Updates

Libby voice assistant has been submitted to Google. OverDrive anticipates that it will be approved and will then be available on phone and Google Home. Users can discover titles, borrow, or place holds via the voice assistant but it will not play audiobooks. OverDrive anticipates some frustration from patrons because of this, so they intend on being very clear in messaging about the new feature. OverDrive will let us know more details as they are available. They also submitted to Amazon and that was denied with no explanation.

Marketplace Updates

OverDrive is adding the number of recommendations to cart views. OverDrive anticipates this will be live by the end of this month. (Wishlist item!)

Lucky Day Collection

OverDrive is looking to implement a new feature that could potentially provide instant access to users for popular content on a first-come, first-serve basis. A survey was sent out to the Committee and to the WPLC Announcements list to gather feedback and provide guidance to OverDrive on this feature.

BiblioBoard

Wisconsin Author Contest

Out of 116 submissions from local Wisconsin authors in the genres of adult and young adult fiction, the 2018 winner is *On the Road to Death's Door* by M.J. Williams of the Madison Public Library. *On the Road to Death's Door* can be read immediately by anyone statewide in the Indie Wisconsin collection. It can also be purchased, in print, on Amazon.